GOVERNMENT OF KERALA

Personnel and Administrative Reforms (Advice-C) Department

NOTIFICATION

9th June, 2017

G. O. (P) No.7/2017/P&ARD. Dated, Thiruvananthapuram, 26th Idamav, 1192
19th Jyaisha, 1939.

S. R. O. No. 345/2017.—In exercise of the powers conferred by
sub-section (1) of section 2 of the Kerala Public Services Act, 1968 (19 of
1968) read with section 3 thereof, the Government of Kerala hereby make
the following rules further to amend the Kerala Government Servants’
Conduct Rules, 1960, namely:—
RULES

1. **Short title and commencement.**—(1) These rules may be called the Kerala Government Servants’ Conduct (Amendment) Rules, 2017.

   (2) They shall come into force at once.

2. **Amendment of the Rules.**—In the Kerala Government Servants’ Conduct Rules, 1960, after rule 93 (F), the following rule shall be inserted, namely:—

   “93 (G). Courtesy.—No Government Servant shall in the performance of his official duties, act in a discourteous manner to the public.”

By order of the Governor,

**SATYAJEETH RAJAN,**
Principal Secretary to Government.

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**Explanatory Note**

(This does not form part of the notification, but is intended to indicate its general purport.)

Instances have been brought to the notice of the Government that some Government servants act rudely to the public in some occasions. Since the existing provisions in the Kerala Government Servants’ Conduct Rules, 1960 are insufficient to prohibit such activities of Government Servants, the Government have decided to incorporate suitable provisions in the said Rules.

This notification is intended to achieve the above object.

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*Malayalam translation,* 02/08/2017.